

COVID-19: A Message to our Members

We understand the concern and uncertainty you may be experiencing surrounding the coronavirus (COVID-19). I wanted to let you know the health and well-being of our employees, members, and communities is our top priority.

Your CO Federal Credit Union family is monitoring and following all guidance from the Centers for Disease Control (CDC) and the World Health Organization (WHO), including taking the steps necessary to reduce the threat of COVID-19 exposure to employees and members, while still delivering the best member experience possible.

Our branch remains open to serve you. We have extensive cleaning procedures in place and will conduct additional cleanings if needed. Our team members are also being reminded to ensure their hands are regularly washed or sanitized.

Our commitment to exceptional, member service remains fundamental to our mission. We strongly encourage you to access your accounts online or by using CO Federal Mobile app at your convenience. From there, you can manager your accounts digitally.

We also understand that there may be instances where members and their families find themselves facing financial difficulties. CO Federal Credit Union is here to help and we encourage members who may be impacted to reach out to discuss how we might be of assistance.

As always, the health, safety, and well-being of our members, our employees and our communities is of paramount concern and we will continue to monitor the situation and implement immediate changes to ensure a high level of safety.

For daily developments and additional information about COVID-19, visit the Centers for Disease Control and Prevention at [cdc.gov](https://www.cdc.gov).

Thank you for trusting us to do all we can doing this time of extra care and concern.

Sincerely,



Perrin Middleton, CEO
CO Federal Credit Union